

SERI R. GOMBERG

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Qualifications

Highlights

- M.S. in Biochemistry; B.S. in Biology, minor in Math and Computer Science
- Over 10 years' job-related experience
 - Process design and improvement, cradle to grave
 - Regulated field background: medical, clinical (human) research, grant administration, residential construction, welfare eligibility, including 5 years in the UC system
 - Effective communication and relationship building with end users, scientists, business leaders and technical staff
 - Collaboration and relationships cultivation with clients, vendors and colleagues
 - Program management
 - Project management

Core Competencies include

- Natural tendency to consider both big picture and details, allowing for excellent strategic and operational leadership.
- Effective collaboration skills with people from a wide range of levels and backgrounds.
- Superior oral and written communication skills, including presentations to large groups.

Professional Experience

Pacific Gas & Electric Company

Expert Program Manager

Remote work, CA

3/2021-11/2024

- Designed and improved processes to promote standard work.
- Maintained relationships and communication lines with a broad range of co-workers to facilitate completion of data quality improvement projects.
- Documented and facilitated removal of roadblocks to data quality improvement.
- Supported data quality Subject Matter Experts by onboarding, facilitating research and solution generation conversations, and tracking data maturity measures.
- Facilitated business engagement in software development, including managing intake for new technology products and facilitated engagement for small product development.
- Participated in developing blueprint and roadmap for technology product development.

Sr Case Management Analyst

San Francisco, CA

12/2020-3/2021

- Developed SharePoint list and process to manage a large volume of data requests.
- Worked with leaders at all levels to strategically develop responses.
- Edited data responses to conform to requestor and company style and templates.
- Facilitated conversations to review responses, ensuring accuracy and completeness.
- Clarified data requests with regulator.

12/2018-12/2020

- Sr Technical Document Management Analyst San Ramon, CA 10/2014-12/2018**

- 7/2013-10/2014**

- 5/2012-7/2013**

- 4/2010-8/2011**

- 2003-2009**

- 12/2001-4/2003**

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- 415.425.7797

iKnowMed**Clinical Informatics Analyst****Berkeley, California****9/2000-9/2001**

- Managed implementation of over 100 clinical trials in Electronic Medical Record (EMR).
- Programmed clinical trial screening to review EMR and alert physician to study options, detailed eligibility criteria for definitive determination of eligibility, and CRF data capture tool.

Karmel Medical Acoustic Technologies**Manager, Clinical Operations****Yokneam Illit, Israel****8/1999-4/2000**

- Managed six device operators; built team and coached them to achieve company goals; created GCP compliant protocols for existing studies and monitor studies.
- Wrote SOPs and revised User's Manual.
- Represented users of innovative medical device in complaint review and design review meetings.

BRM Capital (then BRM Technologies, Ltd.), Jerusalem**Clinical Program Manager****Jerusalem, Israel****9/1998-12/1998**

- Managed clinical trial program: identified Principal Investigator, developed study protocol, identified study sites, and participated in all business decisions.
- Designed logistics for different types of sites, wrote protocol, and prepared IRB paperwork for innovative medical device.

Cancer Center, University of California, San Francisco**Program Manager, Breast Cancer SPORE****San Francisco, CA****8/1994-5/1998**

Managed activities for federal SPORE grant (\$2.5 million/year):

- Planned and coordinated projects involving 13 Principal Investigators and their support staff.
- Managed annual budget, and prepared financial and scientific reports.
- Assisted patient advocacy core develop and implement research projects.

E d u c a t i o n

Hebrew University, Jerusalem, Israel

- M.S. *cum laude*, Biological Chemistry, 1992
- B.S., Biology, 1989; minors in Mathematics and Computer Science

Vocational Training:

- *Continuous Improvement Practitioner I*, PG&E, 2019
- *Classes towards Geographic Information Systems (GIS) Certificate (five 2-day courses)*, San Francisco State University, 2016
- *International Society for Performance Improvement (ISPI) Institute*, one week, San Francisco, 2009
- *Supervisory Development Lab*, one week, University of California, Berkeley, 2002
- *ArsDigita Boot Camp*, three weeks building database backed web sites, ArsDigita, Berkeley, 2000